Recoding “Guide on the Side” to collect learner performance data: Collaboration, customization, and assessment

Graham Sherriff
University of Vermont

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Recoding “Guide on the Side” to collect learner performance data
Graham Sherriff, Instructional Design Librarian, University of Vermont (UVM)

Guide on the Side tutorials generate a lot of learner performance data (students’ quiz answers and tutorial scores). How can we analyze it?

Problem
No features for automated aggregation or reporting of learner performance data (responses to questions and tutorial scores).
Data are captured only as “certificate” emails to the student and the tutorial owner/administrator.
Assessment requires manual data entry, which is time-intensive and susceptible to errors.
The alternative platform is less supportive of formative or exploratory learning, and is license-based.

Background
Guide on the Side (GoS) is an open source platform for split-screen tutorials using real-time web content, developed by the University of Arizona Libraries.
The University of Vermont (UVM) libraries have used GoS to flip information literacy instruction since 2013. Our GoS tutorials support first-year information literacy instruction and a range of discipline-specific library instruction.

• Interactive learning experiences
• Authentic web content
• User-controlled pacing
• Designed for formative learning
• Option to include summative quiz at the end
• A simple WYSIWYG authoring interface
• No outdated screen captures
• Scalable (~5,000 completions per semester at UVM)
• Minimal technical maintenance
• No purchase or licensing fees

Specifications
• Automated aggregation of date- and time-stamps, multiple-choice responses, open responses, tutorial scores, and quiz scores
• Anonymized data: no collection of student names, email addresses, or IP addresses
• Reports that allow statistical analysis
• Admin-only access to reports

Collaboration and customization
Wesley Wright (UVM Center for Teaching and Learning) added custom code to the PHP files in our local GoS installation and the MySQL files that store the learner performance data.
Our installation now aggregates the specified data points for each completed tutorial.
Reports are accessible to our GoS admins via a simple “Report” link that the code adds to each tutorial in the admin interface.

Outcomes: for UVM libraries
Data aggregation and reporting are more accurate and not susceptible to errors created by manual data entry.
Data aggregation and reporting are instant and more time-efficient. Aggregation no longer requires student worker hours.
Data analysis can be done on a larger scale. Analysis is no longer limited to small datasets or sampling. Large-scale analysis can be applied across multiple sections or classes, or longitudinally.
Renewed commitment to GoS as the UVM libraries’ supported platform for online tutorials.

Outcomes: beyond UVM libraries?
Proof of concept: the custom code offers a stable set of features for aggregating and reporting GoS learner performance data.
These enhancements would make this open source program a more viable option for libraries considering a platform for split-screen tutorials.
GoS developers at the University of Arizona are reviewing the code.

Data are reported in .csv format, and can be manipulated and analyzed in Excel.

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