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# Increasing Utilization of the Delirium Prevention Protocol in Post Cardiovascular Surgery to Improve Quality and Safety of Healthcare

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# Background

- Post-operative delirium (POD) is the most common complication seen following surgery in older adults.<sup>1</sup>
- More than 60% of cases are diagnosed late or missed in everyday practice leading to a variety of long-term complications including:
- Increased mortality rate
- Persistent cognitive impairment <sup>2</sup>
- POD prevalence can be reduced by utilizing established screening tools, such as the Confusion Assessment Method (CAM). <sup>3</sup>

## Aims

- 1. Increase delirium screening and provide delirium education to 80% of RNs and LNAs on a cardiovascular surgery unit.
- 2. Increase utilization of the delirium prevention protocol from nursing staff for patients who screen positive on the CAM tool by 50%.

### Methods **Criteria for Delirium** Survey to measure **Prevention Protocol** nursing staff's **Inclusion Criteria:** knowledge of delirium • 70 years or above with at least one risk factor for cognitive decline: Evaluate for increase in Delirium educational Cognitive impairment nursing staff utilization sessions administered 2. Mobility or ADL of the delirium **PDSA** to nursing staff impairment prevention protocol Sensory impairment Cycle Dehydration **Exclusion Criteria:** • Length of stay <48 hours ICU or ventilated, Unable to communicate CNL student performed Retrospective chart verbally or in writing review to observe for consults to patients Comfort care letermined high-risk for RN utilization of the Major mental illness CAM tool

• Educational sessions included: delirium risk factors, signs and symptoms, complications, and supportive care.

# Results

# Delirium Prevention Protocol Utilization — Delirium Prevention Protocol — Median 23.4%

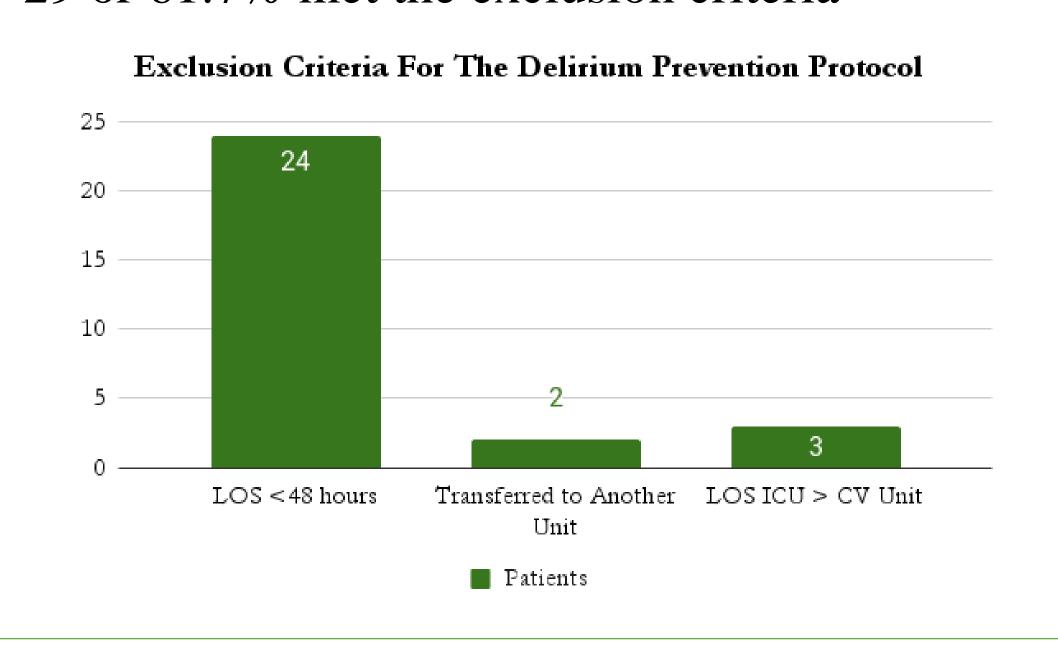
• 29.2% of 89 nursing staff attended an educational session and completed the pre-survey:

March

- 26.9% of nursing staff completed the post-survey
- 13.5% additional staff received an educational session

# I know how to identify delirium. 12 10 8 6 4 2 0 Pre-Survey (n=23) Post-Survey (n=7)

- 47 patients met the Inclusion Criteria for the delirium prevention protocol:
  - 11 or 23.4% patients received a consult
  - 29 or 61.7% met the exclusion criteria



## Discussion

- Retrospective chart review in March identified 0% of nursing staff was utilizing the CAM tool.
- The project direction was adjusted to focus on delirium screening in the CNL role.
- Role-modeling behavior can translate to improving staff utilization of the delirium prevention protocol.
- There was an increase in nursing staff's identification of delirium following educational sessions.

# Limitations

- There was a high RN/LNA staff turnover during the project time frame.
- More than half the patients eligible met the exclusion criteria.

# Conclusion

- The role of a CNL within a microsystem focused on delirium can greatly improve patient outcomes through patient and nursing staff education.
- Ongoing CNL practice can sustain quality improvement initiatives to address barriers in delirium screening.
- This project shows promise to be replicated beyond the cardiovascular surgical population.

### References:

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