Telemedicine Appointment Feedback

1. Why did you decide to use telemedicine?
   Check all that apply.
   - No travel required
   - Quick access to care
   - Shorter wait time
   - Ease of use
   - Reduced costs (compared to those associated with an office visit: transportation, time off from work, etc...)
   - High quality of care
   - Other ____________________________

2. Based on your telemedicine experience, how would you rate the following factors listed below:
   Mark only one oval per row.

<table>
<thead>
<tr>
<th>Factor</th>
<th>Very Dissatisfied (1)</th>
<th>Dissatisfied (2)</th>
<th>Neutral (3)</th>
<th>Satisfied (4)</th>
<th>Very Satisfied (5)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ease of setting up appointment</td>
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<tr>
<td>Ease of using the telemedicine technology</td>
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<td>Quality of visual image</td>
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<td>Quality of the audio sound</td>
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<td>Ability to converse with provider</td>
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<td>Explanation of what is being done for your medical condition</td>
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<tr>
<td>Met your medical care needs</td>
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<td>Overall quality of care provided</td>
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</table>

3. Which do you prefer?
   Mark only one oval.
   - Telemedicine
   - Provider appointment on site
   - A combination of both to fit my medical needs
4. Will you consider using telemedicine again in the future?

Mark only one oval.

☐ Yes

☐ No. If no, why? __________________________________________________________

5. Do you have any suggestions for improving future telemedicine appointments?

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